



**COATING CARE
AND WARRANTY**

waxedshine.com

COATING CARE

Waxedshine coatings are designed to protect the factory clearcoat against elements, make maintenance of your vehicle easier, create a higher level of gloss and leave a sacrificial layer that if required can be repaired and replaced as needed. In order to maintain and get the most out of your Waxedshine coating there are a few basic steps that need to be taken. Following these steps will maximize the durability, gloss, shine and results of the Waxedshine coating series.

COMMERCIAL CAR WASHES

- Hand wash or touchless wash only. Do not get any added waxes or sealants during the wash cycle.

WASHING AT HOME

- Use Waxedshine Snow Foam (available from your coating installer)
- Do not wax or use any sealants aside from Waxedshine Aquabead on your coated vehicle.
- When drying the vehicle forced air is best as it allows for a touchless process. The next best option is the Waxedshine hydrosorber drying towels.
- Always make sure you wash your vehicle in the shade and DI or filtered water is always advised, especially in hard water areas to avoid any waterspot

THINGS TO DO

COMMERCIAL CAR WASHES

- Avoid any kind of automated car washes, car washes that use hand brushes on the paintwork or facilities that use cheap, caustic chemicals.

WASHING AT HOME

- DO NOT wash in the sun or when the bodywork is warm/hot to the touch.
- DO NOT wax, use sealants or polish on the vehicle.
- DO NOT use any kind of cheap, abrasive towels that could cause unnecessary scratching to the surface.

THINGS TO AVOID

WASH PROCESS

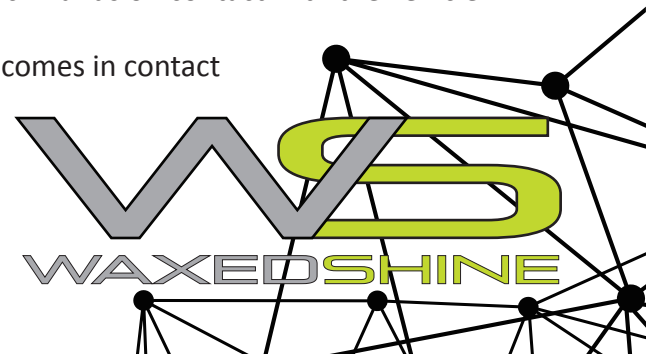
When washing any of the Waxedshine coatings you will notice a slickness to the surface. This slickness helps dirt, contaminants and other forms of buildup clean much easier. It is very important to minimize rubbing on the coating to achieve the best longevity. Any stubborn spots can be cleaned using Waxedshine APC+D and then washed off making sure no residue is left behind. Do not wash your vehicle for at least two weeks after the coating installation to allow it to fully cure.

SUGGESTED WASH PROCESS:

- It is good practice to wash your vehicle bi-weekly as it helps prevent any kind of contamination build-up. Wash using Waxedshine Snow foam or using a soap that contains no waxes or gloss enhancers.
- Avoid any kind of brushes that claim to work when washing your vehicle or soaps/cleaners that have a high pH as it will shorten your coatings life and require maintenance.
- Avoid washing your vehicle in direct sunlight or when the panels are warm to the touch. This will help reduce the chances of waterspots. If you have DI or filtered water it will help to eliminate waterspotting.
- Always wash your vehicle from the top down, avoiding any kind of hard rubbing. A two bucket wash method is recommended to maintain a clean wash mitt/pad. DO NOT use the same wash mitt/pad on the paintwork and wheels. A foam cannon is a great method in order to avoid as much hands on contact with the vehicle.

NOTE: Never use car washes that use brush systems or anything that comes in contact with the surface of the vehicle as it will damage the coating.

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SPOT REMOVAL

- It is critical that you never use anything aggressive such as polishes, compounds or high solvent chemicals on the coated vehicle. If you have an area of contamination or something you cannot remove get in contact with your Waxedshine Certified Installer to discuss the best option for the removal.
- Never use any kind of force to remove areas where you see contaminants or spots.
- Tree sap, bird droppings, tar or similar should be removed as soon as possible in order to avoid any kind of damage, staining or hardening of said contaminant on the surface. If you have an area that you cannot remove contact your local Waxedshine Certified Installer for help.

DRYING PROCESS

- It is very important that the vehicle is completely dry after being washed and not just left to air dry. With the hydrophobic properties of the Waxedshine coating regular water can cause water spotting due to mineral content found in regular water. DI or filtered water is always a good option during the wash process but drying the vehicle is still very important.
- Two options to dry the vehicle are:
 - 1) Using forced air tools specifically designed for drying a vehicle. This method is the best as it will eliminate contact with the vehicle and the coating.
 - 2) Waxedshine hydrosorbers are designed to absorb a lot of water while minimizing the need to try and absorb the water. Allow the towel to soak up the water and avoid any kind of aggressive wiping.

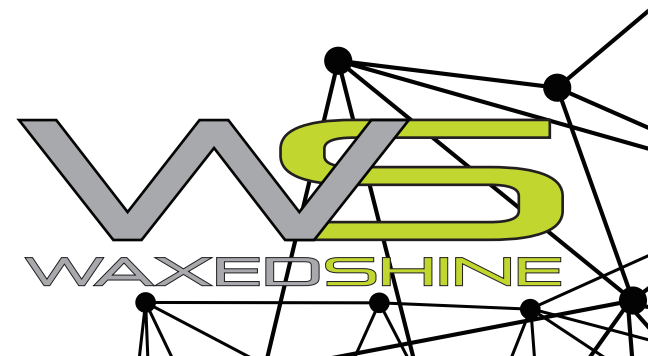
AFTER WASHING

It is very important that you do not wax or seal the coated vehicle as it will not bond and could compromise the coatings durability. Waxedshine Aquabead is the recommended product to maintain the hydrophobics of the coating along with the gloss. The yearly maintenance of your vehicle will include an application of Waxedshine Aquabead once the final inspection has been completed. Waxedshine Aquabead is available from your local Waxedshine certified installer.

YEARLY INSPECTION

With any of the Waxedshine coatings a yearly maintenance and inspection is required to ensure the coating is performing as it should and gets a refresh by your Waxedshine Certified Installer. The yearly inspection must be performed within 30 days of your vehicles yearly install date. The yearly maintenance ensures maximum gloss and hydrophobics are achieved and allows for any areas to be corrected or boosted if needed. If you need help contacting your Waxedshine Certified Installer please message Waxedshine via the website waxedshine.com and a Team Waxedshine member will be in contact with you.

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WARRANTY

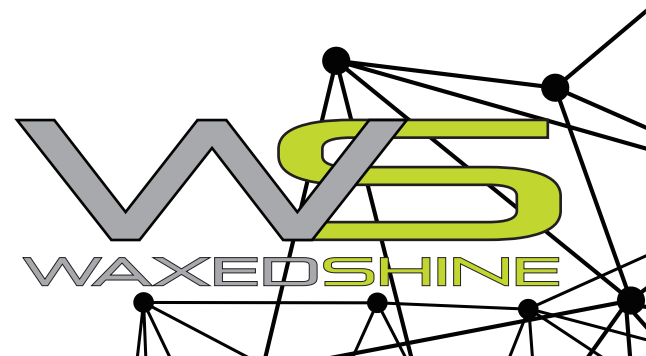
TERMS AND CONDITIONS:

- The terms of this warranty begins from the date of installation. The warranty must be registered on our website waxedshine.com. For assistance with this process please contact your local Waxedshine Certified Installer.
- This warranty excludes vehicles used for commercial use at any time.
- The coating **MUST** be installed by a Waxedshine Certified Installer for the warranty to be valid.
- Any installation, re-application, repair work or other work carried out on the coated surface must be performed by a Waxedshine Certified Installer after getting approval for the work to be performed. Your Waxedshine Certified Installer will help determine what the issue is and how to proceed. You must notify a Waxedshine Certified Installer within 30 days of occurrence.
- Any vehicle that is getting a Waxedshine Coating applied must receive a full paint correction and preparation processes, performed by a Waxedshine Certified Installer. New vehicles will still require correction, in most cases less than usual. This will be determined by the Certified Installer.
- Warranties can be transferred once but requires the new owner to be present with the current owner at a Waxedshine Certified Installation facility. The new owner must also follow the yearly maintenance to retain the warranty. Failure to transfer within 30 days of the change of ownership will reduce the warranty to 1 year from the date of the last yearly maintenance.

GENERAL LIABILITY LIMITATIONS:

Waxedshine or its Certified Installers shall not accept liability for the following circumstances:

- 1) Deterioration of factory installed equipment or any other treated part of substandard specification, parts, materials or workmanship by the manufacturer or dealership, supplier or customizing facility who is not an authorized installer for Waxedshine.
- 2) Hard water spots, swirl marks, scratches, marring, scuffs, scrapes or chips to the painted surface.
- 3) Pre-existing damage or deterioration and/or claims that are covered by the vehicles manufacturers warranty.
- 4) Damage caused by incorrect wash procedures, automated car washes, abrasive towels, untreated areas due to accident damage due to impact to a foreign object (stone chips, physical damage, impact etc)
- 5) The warranty is only valid for factory clear coated systems and excludes non clear coated or matte finishes.



WARRANTY

GENERAL WARRANTY INVALIDATIONS:

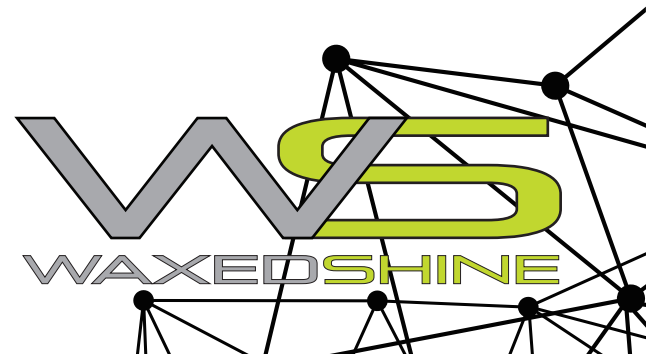
Waxedshine warranty for any coating will be considered invalid if any of the following general conditions occurs:

- 1) Failure to maintain the vehicle according to the standards and techniques recommended by Waxedshine.
- 2) Damage caused by anything abrasive including but not limited to compounds, polishes and third party products.
- 3) Damage caused from a collision or vehicle accident.
- 4) Damage or structural failure from any form of racing or willful abuse.
- 5) Damage either accidental or malicious, including but not limited to fire, flood, extreme weather conditions, secondary effects that may result from the foregoing, or any other force majeure.
- 6) During winter months it is recommended to clean your vehicle more frequently as many places use salts and chemicals which can cause adverse effects on your vehicle and wheels. Failure to do so may dramatically reduce the durability of your coating.
- 7) Failure to repair and re-treat surfaces that have encountered accident damage and repairs at your local Waxedshine Certified Installer facility.
- 8) Damage caused by any alternation or modification to the vehicles surface or due to manufacturer defects.
- 9) Damage to the vehicle prior to product application.
- 10) Failure to adhere to any requirements listed under the terms and conditions section of this warranty.

WARRANTY FROM DATE OF APPLICATION:

Waxedshine SHC Coating - 5 year warranty
Waxedshine PPS Coating - 5 year warranty
Waxedshine Top Coat - 3 year warranty
Waxedshine T+SiO₂ Coating - 2 year warranty
Waxedshine Wheel Coating - 2 year warranty
Waxedshine Glass Coating - 1 year warranty

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YEARLY INSPECTION:

The yearly inspection must be carried out at a Waxedshine Certified Installer facility 30 days before the yearly installation date.

- 1) Failure to maintain the vehicle according to the standards and techniques recommended by Waxedshine.
- 2) Failure to complete the yearly inspection within the timeframe will reduce the warranty to 1 year from the previous maintenance and yearly inspections are no longer required.
- 3) A fee will be charged by the Certified Waxedshine Installer for the yearly inspection which will include the following: Exterior wash, decontamination, visual inspection and a final boost using Waxedshine Aquabead. If any areas show signs of weakness, a new layer will be applied to the affected areas.

Waxedshine warrant to the vehicle owner that if the installed coating is unsatisfactory in its performance of protecting the vehicles factory paintwork, rims or glass from elements such as: oxidation, bug splatter, tree sap, bird droppings or UV damage whilst being maintained in accordance with the terms and conditions of this warranty, Waxedshine or its Certified Installers will at no cost to the owner repair, clean and/or retreat the affected area.

ACCIDENT DAMAGE

Once your coating is installed, please report it to your insurance company to ensure the work applied has been included in your insurance policy. If your vehicle was to sustain damage and reapplication is required, contact Waxedshine or your local Certified Waxedshine Installer to arrange any additional reapplication and to aid with your insurance company as needed.

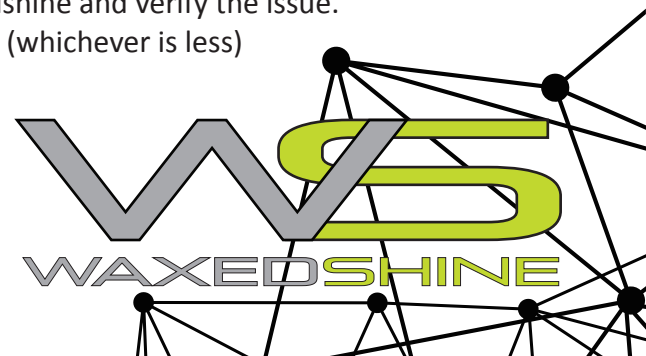
MAKE A CLAIM

To make a claim for any product defects or failures your Waxedshine Certified Installers must be notified within 30 days of the occurrence. Any application, re-application, repair or other work carried out on the coated surface must be applied/reapplied by an authorized Waxedshine Certified Installer after approval is given. All Waxedshine Certified Installers are selected and trained using strict guidelines to make sure we maintain the upmost quality and consistent results. Only Certified Installers are permitted to install and maintain any of the Waxedshine coatings.

In the event of a warranty claim, this warranty is limited to the following:

- Waxedshine Certified Installers must approve the claim with Waxedshine and verify the issue.
- A maximum amount of \$1500 or the cost of the coating application (whichever is less) in full and final settlement of the customers claim under warranty.

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WARRANTY FORM

This warranty form is registered by the Waxedshine Certified Installer with Waxedshine Headquarters. For this warranty to be valid, the user must comply with the parameters set out in this manual. Failure to comply will mean any warranty claim is subject to evaluation. The warranty can be transferred once to a new vehicle owner subject to following the process set forth in this manual.

Waxedshine Certified Installer: _____

Installer (First and Last Name): _____

Date of Installation: _____

Product Installed: _____

Vehicle (Make, Model, Year): _____

VIN#: _____

Owner (First and Last Name): _____

Paintwork Coating Used (Including bottle serial#): _____

Wheels Coated (Yes or No) and Product Used: _____

Glass Coated (Yes or No) and Product Used: _____

Yearly Inspection Record:

Year 1: Date: _____ Procedure: _____
Year 2: Date: _____ Procedure: _____
Year 3: Date: _____ Procedure: _____
Year 4: Date: _____ Procedure: _____
Year 5: Date: _____ Procedure: _____

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